

HCC Bits & Bytes

HoodCanal
COMMUNICATIONS



Improved New Onscreen Guide

In 2018, Hood Canal Communications is making improvements to our cable customers' experience. Recently, the onscreen guide was upgraded on the majority of digital cable boxes (with the exception of model DCT 2000 boxes). The new guide is now in HD and features a sleek modern look and feel with the same functionality. The new guide is visually appealing and includes a simplified font for better text rendering at all resolutions.

The upgrade instinctively changes many of the settings for you. As an example, the guide automatically defaults to an HD format on HDMI and other HD compatible connections. While, connections that are not HD compatible are automatically set to SD. If you notice that your SD channels now have a black border on all four sides you can adjust that setting by following these [instructions](#).

Another new feature is HD autotune. This handy feature streamlines things when customers are flipping through or directly inputting channel numbers. It redirects you to the HD version of the channel instead of the standard definition version. Would you like to take advantage of this feature? Use these [instructions](#).

Accessing the close captioning options is now easier than ever. You can quickly access the closed captioning settings directly from the guide menu. Use these [instructions](#) to turn on the closed captioning.

You can also delete multiple DVR recordings all at once from the DVR menu. Just go to DVR Cleanup and it will show you a list of recordings so that you can quickly select which ones to delete. The volume and mute now have a simplified display for improved visibility. For additional features and instructions please see the [quick reference guide](#). For a more in-depth dive into the new guide please see the [user manual](#). We hope our customers enjoy the new guide as we continue to make improvements to our cable service.

Etc...

[HD Autotune](#)

[SD Picture Size](#)

[Close Captioning](#)

[Guide User Manual](#)

[Quick Reference Guide](#)

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